Lead Solution Engineer for Freshworks Stack.
Location: Pune

Experience	Work Level	Employee Type	Positions
5 to 9 years	Experienced	Full Time	1 (One)

Qualifications: BE IT/CS, BSC IT/CS, BCA IT/CS, and MCA IT/CS

What are we looking for?
- As a Lead Solution Engineer you will utilize your strong technical, business, teaming competencies and customer skills to provide the highest level of business and technical consultation to development teams.
- Solutions Engineer is responsible for using their functional knowledge during discovery and suggests a solution using the Freshworks tool-stack.
- Guide the dev team to implement the solution suggested and debug any issues which may occur during the same.

Technical / Software Skill sets
- Good understanding of Freshworks tool stack.
- Experience on any service desk tool like Zendesk / Atlassian would be an advantage.
- Understanding of functional processes involved in ITSM.
- Team management, working with teams from 4-10 size.

Behavioural Skills
- Resolve and communicate technical issues of projects and explore alternate designs.
- Participates as a team member and fosters teamwork by inter-group coordination within the modules of the project.
- Effectively collaborates and communicates with the stakeholders and ensure client satisfaction.

Interested candidates, please visit to Walk-In section on Amrutsoftware.com the and submit your application